

PRIVACY POLICY

We recognize that visitors to our site may be concerned about the information they provide to us, and how we treat that information. At Sunshine Action, we understand that privacy is a very important issue for visitors to our website and hope we have addressed any concern you may have. This policy may be changed or updated from time to time so please review it periodically to ensure you stay informed of those changes.

Information Collection and Use

Like all most website owners, Operation Smile receives and records information from your browser in our website server logs, including your IP or referral address and the page you requested. Aside from this standard tracking data, the only other personal information our site collects about you is such data as you knowingly provide in one of our forms or online donation.

Sunshine Action is the sole owner of any information collected on this site. This information is used solely for our own statistical and donor relation purposes. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. We will only release personal information to another person or company with your consent, or to the extent required by law.

Keeping this personal information secure is a top priority for Sunshine Action. Personal information is private and confidential; accordingly, the information provided is stored in a secure location, is accessible only by our directors, trained in the proper handling of customer information, and is used only for the purpose for which the information is collected. Whenever Sunshine Action should hire other organizations to provide support services, we will require them to conform to our privacy standards and allow us to audit them for compliance.

Cookies

Cookies are small text files that a website transfers to a site visitor's hard disk or browser for added functionality, or for tracking web site usage. Sunshine Action may use cookies for the aforementioned statistics purposes or transaction and user convenience.

External Links

This website may contain links to other sites. Unless we expressly state otherwise, Sunshine Action makes no representations whatsoever concerning the content of those sites. The fact that Sunshine Action has provided a link to a site is not an endorsement, authorization, sponsorship, or affiliation with respect to such site, its owners, or its providers. There are risks associated with using any information, software, or products found on the Internet, and Sunshine Action cautions you to make sure that you understand these risks before retrieving, using, relying upon, or purchasing anything via the Internet. In addition, we encourage our users to be aware when they leave our site to read the privacy statements of

each and every website that collects personally identifiable information. These other sites may collect or solicit personal data or send their own cookies to your computer. Please be aware that Sunshine Action is not responsible for the privacy practices of other websites.

ONLINE DONATION SECURITY

We care about the safety and security of your online transactions. We use high grade encryption and the https security protocol to communicate with your browser software. This method is the industry standard security protocol, which makes it extremely difficult for anyone else to intercept the credit card information you send to us. Companies we work with to process credit card transactions also use high grade encryption and security protocols.

Contributions may also be made by check and bank transfer. Please download and print our Donation Form or contact our office about these alternatives.

REFUND POLICY

Your contributions are greatly appreciated and support the important work we do. Donations are not refundable.

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QUESTIONS OR SUGGESTIONS

It is important to us at Sunshine Action to hear what visitors have to say about our organization or our policies. If site visitors have any questions, concerns, or complaints about this policy, or want to let us know what they think about our organization, please contact us at +852-2544-9138 or write to us at Sunshine Action Ltd., - Unit 3A, 7/F, Blk B, Hoi Luen Industrial Centre, 55 Hoi Yuen Road, Kwun Tong, Kln, Hong Kong or email us at info@sunshine-action.org